

Coronavirus Update 27

Stakeholder briefing 27 (June 16)

Trafford Council's specialist support to help shops re-open

We are continuing to provide specialist support to borough retailers who opened their doors yesterday.

We have produced a [special guide](#) for traders on where to find the right help and assistance to aid safe re-opening covering a series of areas including managing risk, staff training and cleanliness.

An interactive map of the borough which allows residents to make suggestions for practical measures that could be implemented to make our streets and pavements more Covid19-friendly has also been produced. The [map](#), allows people to make comments on particular streets and town centres across the borough.

The guidance for shops and branches on working safely during coronavirus has been updated by the government to include information on managing product handling and returns, as well as guidance on the test and trace service, safe travel, and managing security risks. <https://www.gov.uk/guidance/working-safely-during-coronavirus-covid-19/shops-and-branches>

Celebrate nursing in Trafford

Join us as we celebrate our hospital, GP, care home, community and mental health nurses. During the last two weeks in June (15 - 26) we are encouraging nurses across all sectors in the borough to share images of themselves on social media with a caption about why they became a nurse.

It's part of the international Year of the Nurse and Midwife 2020 campaign to celebrate the work of our tremendous nursing and midwifery colleagues.

To take part, or to keep an eye on some of the Trafford examples, use the hashtag **#YearoftheNurseandMidwife #teamCNO #Traffordnurses** on Twitter or Instagram.

We'll retweet and share from CCG and Council social media channels.

If you don't have an account, send your text and photo to trccg.communications@nhs.net and we will post from NHS Trafford CCG's account.

Waste Recycling Centre in Trafford

The waste recycling at Chester Road in Stretford will now open seven days a week. All recycling centres are accepting most items now apart from:

- Textiles, clothes and shoes,
- Furniture for reuse
- CDs, DVDs and Books

This is part of a phased opening and social distancing is in place on site along with the following rules:

- Two people from the same household may leave their vehicle only to carry large items.
- Cars and small vans only - No transit type vans and vehicles with trailers
- SUEZ staff are not be able to help unload vehicles, however they are wearing full face visors and can provide advice as to which container to use.

'Digital buddies' offer IT support to Trafford's older generation

Young people in Trafford have been pairing up with older members of the community to give one-to-one assistance with using mobile phones, tablets and computers.

The project, named 'Digital Buddies', was set up by social action charity Salford Foundation as part of their Covid-19 response, and aims to support people who are struggling to use their digital devices. People requiring help are linked with a trained young person who will help them to solve digital skills challenges, as well as have a friendly chat.

The scheme helps people who may be finding it difficult to communicate with friends or family; who may be isolated and struggling; or who may just benefit from hearing a friendly voice to help counter any feelings of loneliness.

Students from Wellington School in Timperley have been speaking regularly with their buddies – the oldest of whom is 101 - for several weeks.

Face coverings on public transport

New rules requiring passengers across England to wear a face covering on public transport have come into force. Operators will be able to stop passengers who refuse to follow the rules from travelling and direct them to leave services.

The rule applies to passengers on buses, trams and trains. Everyone is expected to wear a face covering if they can, unless you have a justifiable reason on the grounds of health or disability. For example, breathing difficulties or a mental health condition. More details are available from [Transport for Greater Manchester](#).

A face covering isn't the same as a surgical face mask. It can be a scarf or bandana, or can be made at home. The Government has instructions on how to make and wear a face covering on its [Safer Travel pages](#).

Parking permits

More vehicle activity is expected throughout June onwards due to some lockdown measures being lifted, so we've taken the decision to re-start parking enforcement of resident permits and all other areas across the borough.

This is to try to help keep locations safe and to manage the turnover of spaces for permit holders.

For more information, visit our [parking pages](#).

Loneliness Awareness Week

This week (15 - 21 June) is [Loneliness Awareness Week](#) with people and organisations coming together to raise awareness of loneliness.

Loneliness is something that can affect any one of us at any point in our lives, but the issue has become more prominent during the coronavirus pandemic. Not being able to see family, friends and loved ones has left many people at risk of feeling isolated, so now more than ever it's important to remember that you are not alone and if you are feeling lonely there are ways to reach out and talk to someone. Find out how to get involved through the [Loneliness Awareness Week website](#).

Learning Disability Week

Learning Disability Week 2020 takes place online from 15 to 21 June. The theme of the week is the importance of friendships during lockdown.

People with a learning disability already experience high levels of loneliness and social isolation and that this will only have been made worse by the lockdown as they have been unable to see their friends and families.

Find out how friendships can help tackle isolation, as well as how to stay in touch with friends when you can't see them, on the [Mencap website](#).

If you're looking after a child with a learning disability or autism, the changes in routine due to coronavirus may create additional stress. For tips and advice, visit the [Good Thinking website](#).

Share your story though new mental health project

The Centre for Mental Health has launched a project, ['A Year in our Lives'](#), which aims to bring together individual experiences about how the pandemic has affected mental wellbeing.

Everyone is encouraged to share their personal story to help them build a picture of the

impact on our mental health. As well as giving voice to these stories, the Centre for Mental Health will use the information to explore whether experiences have differed, such as across different localities and communities.

Scams Awareness Fortnight

There has been a 40 per cent increase in reported scams during the coronavirus pandemic. This week marks the start of [Citizens Advice Scams Awareness Fortnight](#) (15 - 26 June), which focuses on raising awareness of the scams that have emerged as a result of the outbreak.

Visit the [Citizens Advice page](#) to find out how to check if something is a scam, how to report a scam, and what emotional support is available.

HMRC phishing scam

On the issue of scams, we have been alerted to a new phishing scam designed to steal personal and financial details from self-employed workers using the Self-Employment Income Support Scheme (SEISS). Victims are informed via SMS that they may be eligible for a tax refund and are redirected to a website that looks like the official HMRC site but is designed to gather personal and financial information. The [National Cyber Security Centre has further information](#) on dealing with, and reporting, suspicious messages of this kind.