



Winter 2020

What's Inside



CHRISTMAS CONTACT ARRANGEMENTS AND MAINTENANCE UPDATES

Christmas contact arrangements and Maintenance and Contractor updates



COMMUNITY INFORMATION

Community on Solid Ground news! Co-op school



HAVE YOUR SAY

Website survey, Census and Right to Buy



SUPPORTING OUR TENANTS

Mental Health advice, Scheme Fish and Chips and Staff news



HOW WE ARE PERFORMING

KPI's, Puzzler competition winners



PUZZLER

Spot the difference, Wordsearch

Join in The Worldwide Christmas Eve Single Seve

Let the bells ring out for Christmas

Everyone is encouraged to stand on their doorsteps and ring bells and spread the spirit of Christmas throughout their community!

#ChristmasEveJingle

December

Arawak Walton Housing Association Margaret House, 23 Manor Street, Ardwick, Manchester M12 6HE

Tel: 0161 272 6094 Out of hours: 0800 389 4616 Fax: 0161 273 4080 Website: www.arawakwalton.com Email: contact@arawakwalton.com Check us out on Twitter @arawakwalton and facebook.

CHRISTMAS CONTACT ARRANGEMENTS



The office will close on Thursday 24th December 2020 at 12pm and will reopen on Monday 4th January 2021 at 9am.

Our emergency repairs service will operate throughout the holiday period. THE EMERGENCY REPAIR TELEPHONE NUMBER: 0800 389 4616 Non-emergencies/ non-urgent repairs should be reported to our office

(0161 272 6094) on Monday 4th January 2021.

Arawak Walton would like to wish all our Tenants Health and Happiness over the festive season and we look forward to 2021 being a better year for us all.

NEW CONTRACTORS

We are pleased to announce our newest approved contractor, Pommells G&C.

Derrick and the Team have many years' experience between them and can cover all bases, from cleaning, decorating, plumbing, joinery to gardening. Pommells can do it all! All members from the Pommells team are from the local community so no need for a sat nav, these ladies and gentlemen know their way around.

Pommells became an approved contractor after attending a Contractors Workshop event back in February 2020, which Amazin' Business Solutions (ABS) Ltd facilitated and invited Arawak Walton to participate. The "Meet the Buyer" workshop was a resounding success. There was a large turnout of local business owners at the Innospace Business Centre, in Manchester. The workshop was the first step to understanding more about securing potential work in the housing sector.

The Managing Director, Derrick Pommell says:



"Pommells G&C Company Ltd, is very proud to be associated with such an organisation like Arawak Walton Housing Association. I appreciate that they give local businesses an opportunity. We enjoy providing an excellent service for the tenants and the feedback we receive from them will encourage us to continue to provide the best service possible".

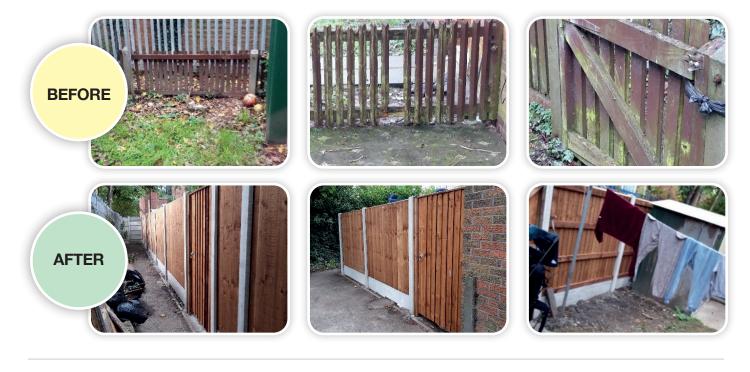




We are committed to investing in our properties and have made a difference to the lives of 3 families by creating their own personal space.

The decision to provide individual fencing to previously open space in front of our housing was taken in consultation with our tenants as part of our longer-term plan to maintain attractive and popular housing in the heart of the city. This will be valuable more than ever, as our current pandemic restrictions remain in place in Greater Manchester. We hope the families continue to enjoy their newly created gardens which have provided them with a private, safe relaxing environment. Here is a quote from one of the tenants:

"I would like to say a big thank you to Arawak Housing Association for providing us with a higher, more secure fence for our home. I am so happy and grateful of the end result. It feels private and my little boy is able to play out in the garden without me needing to worry that he will escape! I truly appreciate it. Thank you so much".



MAINTENANCE UPDATES

Our Maintenance team have been working hard throughout 2020 to deliver the below projects to our tenants.

WE HAVE COMPLETED THE BOILER PROGRAMME AND FENCING PROGRAMME.

WE ARE ON SITE CARRYING CYCLICAL PAINTING. AYRES ROAD IN OLD TRAFFORD IS COMPLETE WE ARE CURRENTLY RENEWIN ON SITE RENEWING KITCHENS AND BATHROOMS



COMMUNITY ON SOLID GROUND

Community (Youth) on Solid Ground (COSG) were delighted to announce that they have been successful in achieving local authority planning approval for the proposed building of a New Activity Sports Hall at their Manley Park Centre Site.

Through this exciting new venture COSG believe they will make a massive difference

to the lives of young people and the residents of Whalley Range and surrounding areas through their mentoring and activity programmes.

To find out more about COSG please visit their website www.yosg.org.uk.

NEW CO-OP ACADEMY 2021

Co-op Academy Belle Vue is a brand new secondary school opening in September 2021. The first group of 120 year 7 students will begin in a specially designed extension at their Connell Co-op College campus located opposite the East Manchester Leisure Centre, before moving to the state-of-the-art new building on Hyde Road (on the site of the old Showcase Cinema) in September 2022. The Co-op Academies Trust runs 26 primary, secondary and specialist schools across the north of England. All of their academies are designed to sit at the very heart of their communities. Co-op Academy Belle Vue will grow into a local hub for the community, building on the rich heritage of the site it is being built on.

For more information please visit our website: bellevue.coopacademies.co.uk or email us: bellevue@coopacademies.co.uk.







NEWS



In 2015 the Government promised to introduce the Right to Buy for Housing Association tenants.

Work began between the Government and the National Housing Federation to develop the detail of the plan and Arawak Walton implemented a logging system for our tenants to register their interest with us, so that when the plan is finalised, tenants could be updated. Unfortunately a series of factors (Brexit and COVID19) has meant that to date, we have not received any updates from Government as to how to make the Right to Buy available to our tenants.

We expect the scheme will include discount for tenants which could be significant; if they are

the same as the Council Right to Buy up to 70% for tenants who have lived in their home for many years. We are still collating the details of interested tenants but we do not know when we will be able to offer an update.

If you would like to register your interest, please email rtb@arawakwalton.com Please do not email if you have already registered your interest.



WEBSITE USAGE SURVEY

As you know, we appreciate your feedback on our services. We are in the process of reviewing our website **www.arawakwalton.com** and would love to hear about what you think.

Please visit

https://www.surveymonkey.co.uk/r/BSJJR6T

and complete our very short survey. It will only take a few minutes of your time and you will even be entered into a prize draw with the chance of winning a £10 voucher!

SUNDAY 21ST MARCH 2021 IS CENSUS DAY



The census is a survey that happens every 10 years and gives us a picture of all the people and households in England and Wales.

Everyone benefits from the census and it helps inform decisions locally and nationally. It helps plan and fund vital public services like transport, education and healthcare.

Local councils, charities and many other organisations use census information to decide how to spend money on services every year and to make sure that the money is spent

where it's most needed, it's important that the census counts everyone.



Nearer the time you'll receive more information and by taking part and encouraging others to do the same you'll make sure you and your community get the services you need. Census 2021 is a digital first census making it easy for people to complete the census on any device but online support centres and paper questionnaires will be available for those who need them.

To find out more about the Census go to www.census.gov.uk Follow the census on Facebook, Twitter@Census2021

SCHEME EVENTS

It was great to see that after 7 months, our tenants at Daisy Bank Court were able to enjoy their monthly fish and chips afternoon. It was a great success with 5 residents sitting socially distant in the lounge to enjoy their fish and chips and have a catch up. Although some residents

opted to take their meal to their flat it was good to see them come to the lounge and have a chat with everyone.

We are hoping to restart some of our other scheme events in the new year.

MENTAL HEALTH ADVICE



It is important to understand how to take care of your own mental health.

An expert adviser for the BBC has given her top tips for taking care of yourself, and keeping a feeling of control in your life.

They talk about the "Five Cs" of mental health, which are:

CONTROL

- work out what you're in control of and what you're not. We can control some things such as following medical advice like hand washing and social distancing. CARE - it's important to make sure you are taking care of yourself, things like sleep, exercise and eating well will help with this.

CREATIVITY

 hobbies like craft, painting, singing, DIY or anything like this will help you keep positive.

you would watch normally,

and try and maintain as much of a sense of normality as you can at the moment.

CONTINUITY

- watch the programmes

COMPASSION

 kindness to yourself if you're having a difficult day, and kindness to others is really important

STAFF NEWS



Maria Revnolds

Arawak Walton would like to welcome Maria back who has joined our Finance Team on a fixed term contract until June 2021. Maria is no stranger to Arawak Walton having worked as a temp earlier this year.

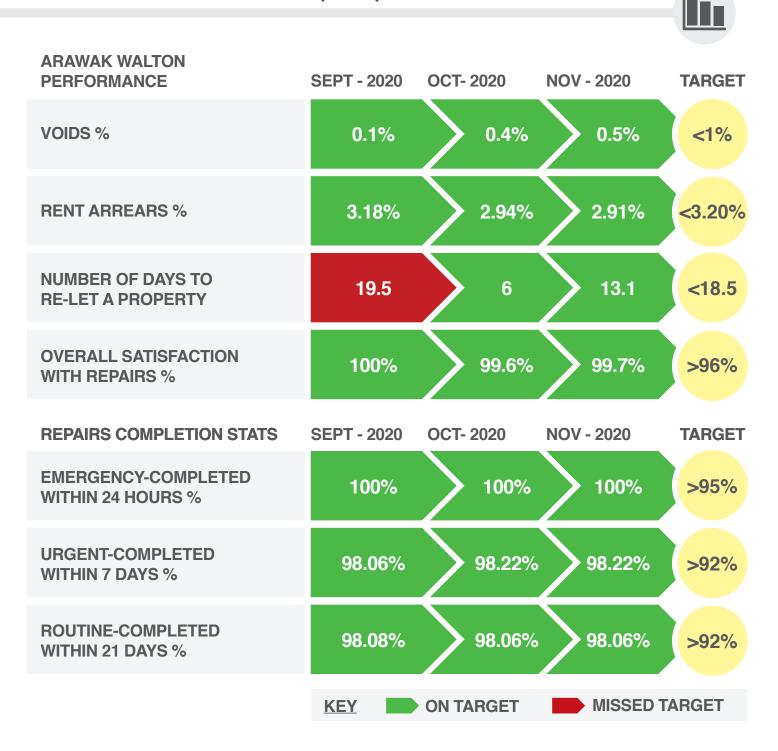


Michelle Knight

Michelle Knight, IT and Finance Assistant has left Arawak Walton to start a new venture. We wish her all the best.



HOW WE ARE PERFORMING (KPI'S)



PUZZLER COMPETITION WINNERS



7

PUZZLER



Complete the word search and spot the difference along with the survey question and send them back to us along with your name and address to Arawak Walton Housing Association, FREEPOST, NWW 7441A, Manchester, M12 9AQ

You will be entered into a prize draw to win a £10 gift voucher. Six winners will be selected. We will reveal the winners in the next Newsletter! Good luck!

Good luck!

Must be submitted by 18th January 2021

SPOT THE DIFFERENCE There are 5 differences - circle the differences on image 2.



WORDSEARCH

A	5	Ρ	w	0	E	с	м	5	У	0	т	A
С	н	R	I	5	т	м	Α	5	т	R	E	E
т	0	Е	Ν	т	A	Е	J	I	Ν	Ν	G	L
A	У	F	5	Ν	0	w	Α	к	н	Α	E	E
J	Α	5	к	w	R	I	L	L	У	м	I	5
В	I	Α	т	С	L	Ν	R	E	Ν	E	Ρ	R
L	I	Ν	G	Α	У	т	м	L	F	Ν	F	н
5	Α	т	G	Ρ	R	E	5	E	Ν	т	5	0
Ν	т	Α	Ν	L	F	R	w	н	E	5	L	L
0	Ρ	С	х	R	E	I	Ν	D	E	E	R	L
w	I	L	E	J	Ν	В	F	5	т	I	С	У
м	С	Α	0	0	w	R	E	Α	т	н	к	У
Α	E	U	т	м	I	5	т	L	E	т	0	Е
Ν	E	5	Α	5	С	Α	Ν	D	L	E	R	U
w	R	E	J	Α	С	к	F	R	0	5	т	Α



WREATH JINGLE BELLS PRESENTS ORNAMENTS SNOW SANTA CLAUS MISTLETOE CHRISTMAS TREE WINTER CANDLE HOLLY REINDEER SNOWMAN JACK FROST STAR



Please answer the following questions and send them along with your competition entry in order to be entered into the prize draw.

Q: How many residents attended the first Fish and Chips Afternoon?

Α.
Name:
Address:
Telephone:
Email: