**Summary:** Of the 89 surveys sent out 71 were returned, which is an 79.8% return rate. The results here are based on the responses received. However, there are cases where some questions were skipped and or went unanswered. The 71 people who returned the survey will receive the final survey of 2020 and remain in line to receive an Asda gift voucher.

1. **Introduction:** Arawak Walton is committed to ensuring that residents are able to give their views and take part in the decision-making process in a way that fits with their lifestyle and commitment. The purpose of this survey ‘Tenant Involvement’ is to It look at the role of the Association and understand how best we can support our tenants.



* 1. We asked, “Do you take part in local community activities?”The response was fairly close in that of the 71 responses received 30 indicated ‘No’, 27 chose ‘Yes’ and the remaining 14 did not answer or skipped this question.

**Tenant comment**: ‘COVID 19 does not allow us to attend any activity.’



* 1. We then asked you ‘Where does the activity you attend take place?” We provided you with various suggestions, with an option to specify any other places not suggested. The results were moderate across the board. As you can see from the table the results were middling with ‘Leisure Centre’ coming in with 15 votes, followed by ‘Place of Worship’ with 13. Other spaces revealed were the ‘Local Park’ and the ‘Gym.’

**Tenant comment**: *‘*”Zumba in the street since lockdown. ‘A neighbour’ at No.25 has run the classes for free. It's been a wonderful socially distanced morale boost and hopefully kept us all a bit fitter”.

* 1. “We asked the question ‘What activities do you take part in?” ‘Reading’ came top with 26 votes; ‘Cooking’ came second with 17 votes followed by Coffee Morning’ at 15. Other pastimes put forward were ‘Arts and Crafts’, ‘Darts’, ‘Snooker’ and ‘Badminton’ amongst a few.

**Tenant comment**: {visiting} Venture Arts at Zion via Hulme Community Arts Forum

* 1. We asked you, “How did you find out about the activities that you attend?” From the suggestions we offered the results were ‘Friends,’ received 20 votes; ‘Family Member’ 10 votes, followed by the ‘Library’ obtaining 10 votes and ‘Hand-delivered Flyers’ 9 votes.

**Tenant comment:** Community Centres

* 1. We asked, “What barriers stop you taking part in community activities?” The results appear in the table to the right.

1.6 We said, “Are you aware that Arawak Walton has a Community Sponsorship Fund, which it uses to support local Community Groups by making donations?” Disappointingly, over 49 said ‘No’, 17 said ‘Yes’ and the remaining 5 skipped or left the question unanswered.

1.7 We then stated, “Do you think that Arawak Walton should support local Community Groups in this way?” Of the votes received the majority, 60 elected ‘Yes’; 4 said ‘No’ and 7 skipped or left the question unanswered.

**Tenant comment:** Yes, I think Arawak should support local groups because they have a vested interest in the community.

1.8 We said “Arawak Walton puts on a free annual Fun Day. More recently it has been held at Medlock School in Ardwick. Have you attended this event?”. Of the responses received, disappointingly over 59 replied ‘No, 7 responded ‘Yes’ and the remaining 5 skipped or left the question unanswered.

1.9 Following on from that question we then said” If not, what is your reason for not attending”? Below we have listed some of the comments that were submitted: -

|  |  |
| --- | --- |
| * Transport
 | * Prior arrangements
 |
| * Health issues
 | * Didn’t know about it.
 |
| * Work commitments
 | * Not interested.
 |
| * Nothing in my area of Cheetham and I cannot travel far, they are always in Moss Side or Ardwick, nothing for us.
 | * The weather and the distance and the cost of travel.
 |

1.10 We said, “Do you have any ideas about other types of events that you think Arawak Walton should organise?”. Of the sample received 46 selected ‘No’, 17 ‘Yes’ and 8 chose not to answer or skipped this question. Here are some of the suggestions that were provided to us: -

The Arts; Events geared toward an area; Cooking Course on how to cook on a budget; Sports; Gardening or Charity Walks / Runs.

|  |  |
| --- | --- |
| **2.0** | **SUMMARY** |
| 2.1 | We appreciate the time our tenants have taken to complete and return the survey. Their responses show that our tenants do and do want to take part in activities. It also points out to us as a landlord that we need to find better ways to communicate the activities that we are aware of to our tenants.  |
| 2.2 | Whilst Covid-19 has disrupted activities it is good to see that people are being creative and finding ways for them to continue with ‘Zumba in the street’. We acknowledge that the Association needs to look at organising activities that are accessible to all our tenants and have noted the barriers and reasons that have prevented them from taking part.We would like to engage further with tenants on this matter to discuss the ideas they have put forward and to also look at how we can support tenants’ local community groups too.  |

**ACTIONS**

The first step is to ascertain those tenants who want to engage further in discussions and then organise a meeting for us to do so. Due to Covid-19 we too will have to be creative in how we do this and will listen to our tenants on the best way to achieve this.

**Thank you for taking the time to complete Postal Survey 3 – Tenant Involvement**

 **Keep Safe**