

July 2021

WELCOME BACK! OUR OFFICE IS OPEN FROM 9AM TILL 5PM

Following the recent Government announcement on 19th July, we are pleased to confirm that our offices are now fully open.

Visitors to the office will no longer be required to wear masks but can do so if they wish to. There are no restrictions on people visiting the office. Sanitising stations and PPE are available for all people attending the office. And extra hand washing, and sanitising continues to be encouraged.

Let's take this next step safely and help keep everyone safe.



PROPERTY IMPROVEMENT PROGRAMME

HEALD GROVE KITCHEN PROJECT

Novus Property Solutions are one of our contractors who have a great understanding of how we work with our tenants to meet their needs.

They worked with Arawak Walton to install new kitchens to our properties on Heald Grove. In particular, they learnt a lot about different cultures and the need for different design such as deeper sink bowls and storage facilities to accommodate larger family needs.

Following the completion of the Heald Grove project, Novus kindly donated 50 Easter Eggs for the families living there.



LESS POLLUTION FOR POMMEL'S

Pommell's G&C are one of Arawak Walton's trusted maintenance providers. Many of the team live locally to Moss Side and Whalley Range and know our areas really well.

The company is always striving to be more environmentally friendly, considering things like the products they use and how to reduce journey times.

In a pilot scheme to reduce road pollution, Desmond is now using an electric bike to travel between local minor repair jobs.

So, look out for Desmond on his bike and give him a wave if you see him out and about!



BOARD MEETINGS

We held our May and July Board meetings via video conferencing, due to the current COVID-19 rules. We are delighted that we were still able to hold productive meetings, despite all being located remotely.

During the course of the May Board meeting, members considered and approved reports on:



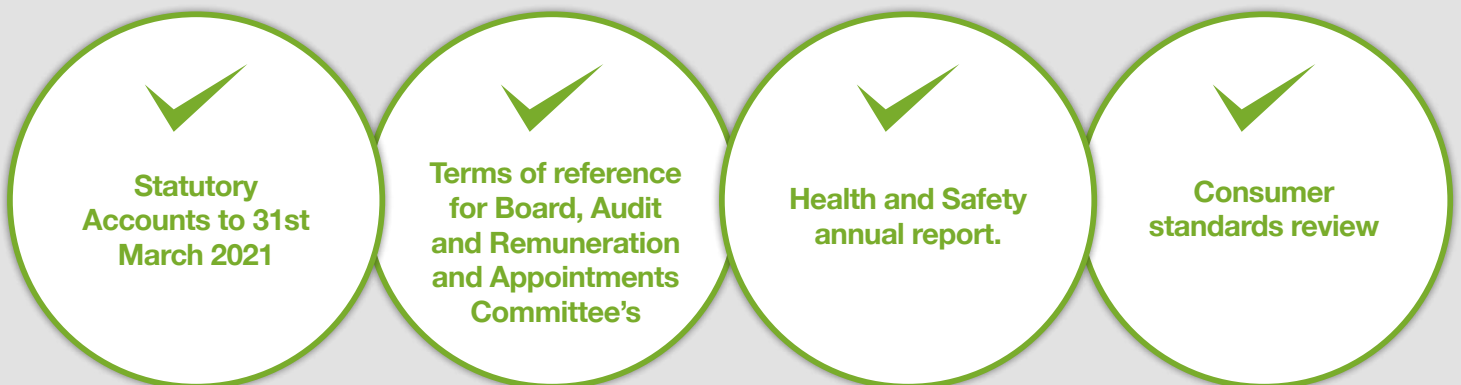
Members also received reports on any Risk changes movement, Governance and Financial Viability Standard compliance review, Annual Report production plan and Equality and Diversity Monitoring – Board & Staff.

The Operations Director updated members on the outcome of the analysis of complaints and compliments 20/21, Maintenance Contractor's performance and the Community sponsorships and donations position for 20/21.

The Board also held a **Board Strategy Session** in June which focused on Risk and our Risk Appetite. We had Andy Roskell from DTP attending the session, which was very useful in helping the association determine its risk appetite, in terms of producing a more formal detailed statement.

At the July Board meeting, members approved:

Members also received reports on the AGM and Annual Report production, The Annual Report from the Audit Committee, Consultants and partnership review, Risk changes report and the Property Changes report.



SAVE THE DATE – ARAWAK WALTON, ANNUAL GENERAL MEETING.

This year the Annual General Meeting (AGM) will be held on Wednesday 22nd September 2021 from 5.30pm. At this stage we are planning to hold the event as a physical event, subject to Government guidelines. We will keep this under review and revert to an online event, if required.

But in the meantime, please **SAVE THE DATE** in your diaries. As always, we would be delighted if our shareholders are able to attend and we continue to encourage our stakeholders including community groups to attend the AGM also. It would be great to see faces again after a long period of virtual meetings!

AGM
Annual General Meeting

SAVE THE DATE
★ WEDNESDAY 22ND
SEPTEMBER 2021 ★
FROM 5.30PM

COMMUNITY NEWS

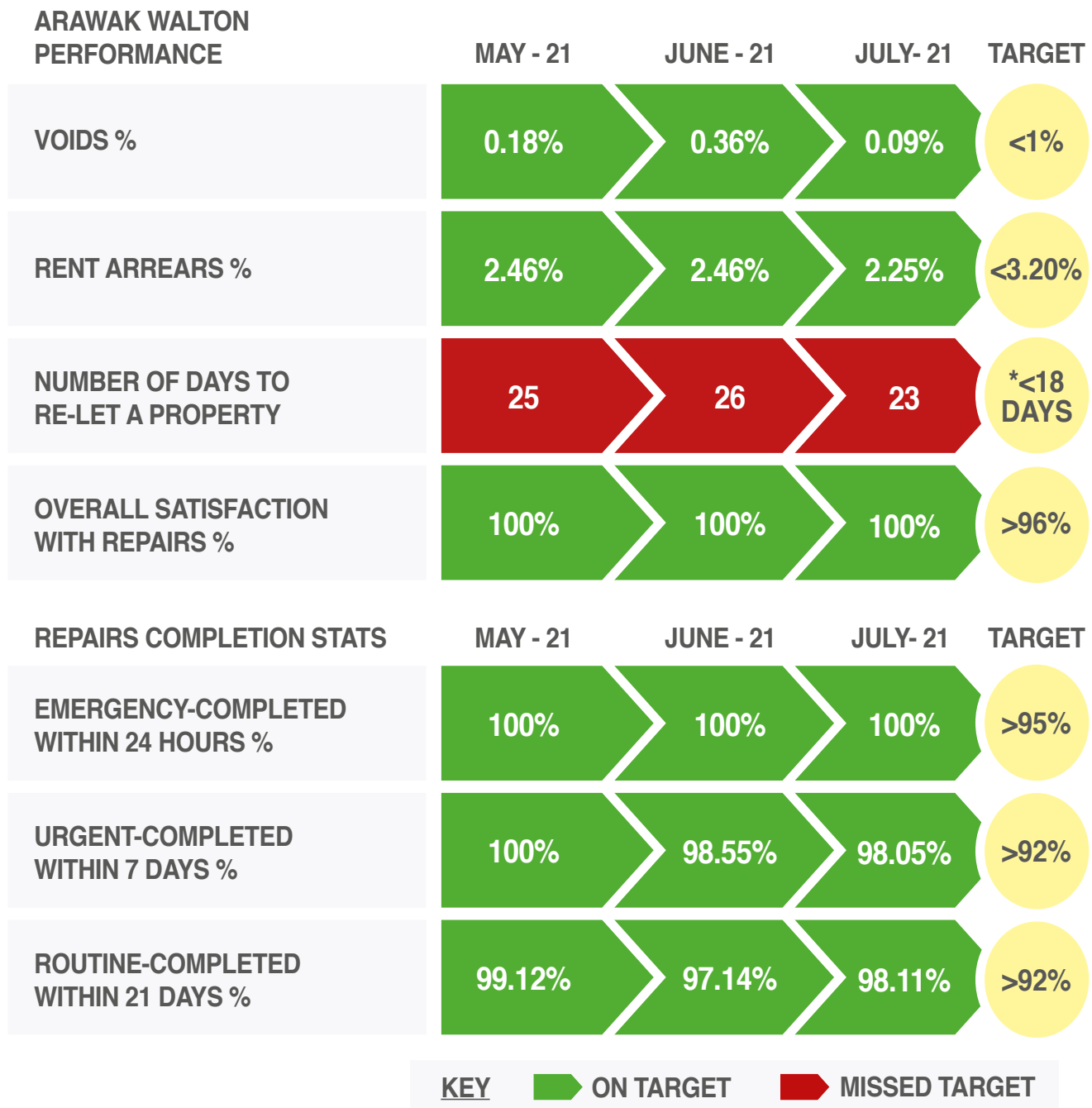
SUNFLOWER PROJECT

Arawak Walton in partnership with Armitage Primary School, Forever Manchester and One Manchester held an event in Ardwick Green Park on 29th April 2021 to provide children and families with a free sunflower growing kit which they could choose to either plant at home or in school.

The aim of the project is to make Manchester a “sea of sunflowers” and bring some light to the period of darkness that the country has recently endured and also to remember those who have been affected by COVID19. The event was well attended and over 40 households received sunflower packs on the day.



PERFORMANCE STATISTICS (KPI'S)



* The target for re-let turnaround has not been achieved due to the COVID lockdown and restrictions in place, where we were unable to let properties for 2 months.

Please put this newsletter up on your reception notice board or circulate it to others who you think may find it of interest. Alternatively, if you feel your organisation would benefit from having more copies available, please contact Bindu on 0161 272 5248.